

InfoRad 2025



800-228-8998 / InfoRad.com

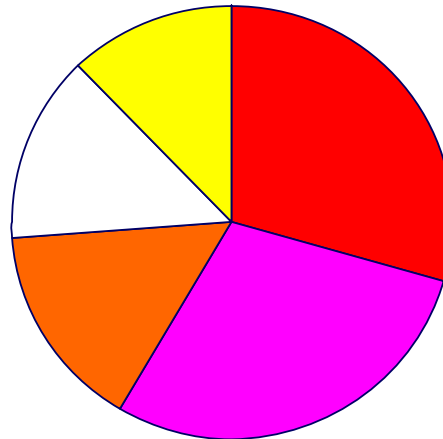
When a failure to communicate is NOT an option ®



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InfoRad Markets

- PUBLIC SAFETY
- HEALTHCARE
- COMMERCIAL /
INDUSTRIAL
- COMMUNICATIONS
- EMERGENCY
MANAGEMENT



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Text Messaging Software Products

- **Desktop Messaging:** AlphaPage® First Responder; Wireless Pro; Wireless Office; Wireless e-Text; Wireless Pro Messenger
<http://www.inforad.com/comparison.html#desktop>
- **Enterprise Messaging:** InfoRad Wireless Enterprise
- **System Monitoring:** Watch-IT ASCII & Serial; Monitor-IT; Serve-IT; Email-Connect; SNPP-Connect; Tap-Connect
- **Broadcast Messaging:** AlphaCast® FR; AlphaCast GIS; Email-Connect



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InfoRad Wireless Software Spotlight on Features

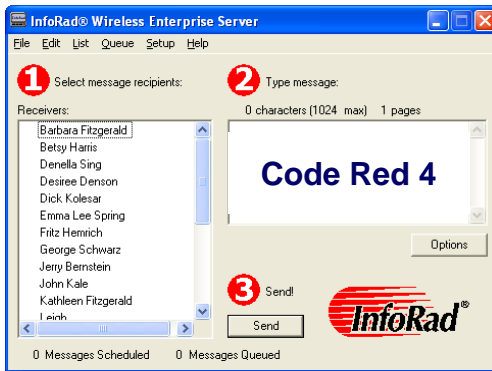
- **Message by Name or Group from a Desktop or Monitored Application**
- **Preprogrammed Messages; Last Message Recall**
- **Recurring Message Scheduler; Message Templates**
- **Direct Serial Connect to campus transmitters**
- **Unication encryption support**
- **SMS support: InfoRad Enterprise Messaging Gateway**
- **Latest Microsoft Windows installer technology**
- **Conforms to the latest Microsoft Windows security requirements**
- **Support for TLS secure connection and SSL**
- **Internet and dial-up messaging protocol support**
- **Route-On-Failure**



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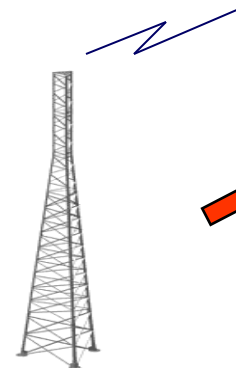
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InfoRad AlphaPage® First Responder Messaging Software



Desktop

Internet, dial up or
direct connect



Wide Area Paging /
Cellular Systems or
Campus System



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AlphaPage® First Responder Features:

- Real-Time group messaging with up to 500 receivers in one group
- Multiple groups, store groups in software or create groups on the fly
- Schedule Recurring Messages to send on a daily, weekly or monthly basis
- Store pre-canned messages for fast dispatching
- Send text messages to any cell phone, smartphone or pager
- Message logging and reporting, status of last message sent
- Multiple messaging protocols: internet; direct connect; pots
- TLS / SSL encryption support / Unication encryption support
- Windows® 7 through Windows® 10 / Windows® Server 2008 / 2012 / 2016 / 2019
- Route-On-Failure built in messaging redundancy
- 30-day demo download from www.inforad.com
- Feature Comparison: <http://www.inforad.com/comparison.html#desktop>

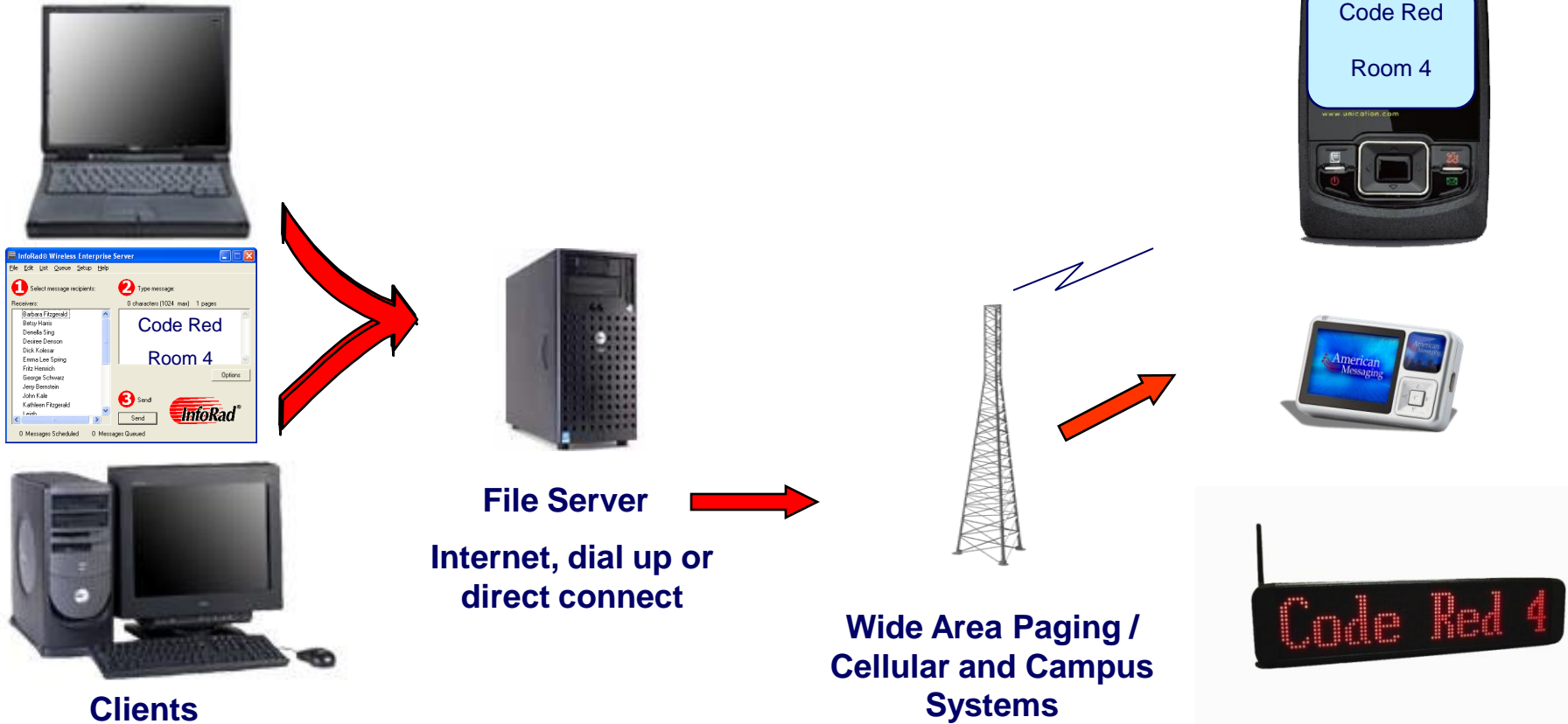


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InfoRad Wireless Enterprise

“ Client / Server ” Network Applications



***“Provides unlimited access over customer network
Software Licensing: number of concurrent users”***



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Wireless Enterprise Features:

- All features of the AlphaPage® First Responder
- Allows unlimited access from LAN / WAN Networks
- Allows clients to share one receiver database / Concurrent client license
- Wireless Enterprise SV available as service in Windows
- Windows® 7 through Windows® 10 / Windows® Server 2008 / 2012 / 2016 / 2019
- InfoRad Enterprise Messaging Gateway access
- Unication encryption support
- Direct Serial Connection Support for on-site paging systems
- 30-day demo download from www.inforad.com
- Feature Comparison: <http://www.inforad.com/comparison.html#network>



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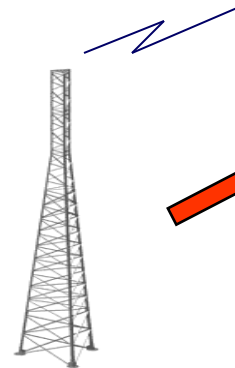
InfoRad *Wireless Watch-IT* System Monitoring Applications

9-1-1 Dispatch Centers
Internet web paging systems
Network monitoring systems
Fire / Security panels
Industrial controllers

ASCII
or
Serial Data



Server (or desktop)
Internet, dial up or
direct connect



Wide Area Paging /
Cellular and / or
Campus Systems



*"Add wireless to existing technologies
Software Licensing: one User License per system"*



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Wireless Watch-IT Features:

- Systems process monitoring
- Automated alarm messaging
- Integrates easily with many existing software platforms
- Versatile setup and easy to use delimiters
- Available for ASCII file data or Serial data
- Windows® 7 through Windows® 10 / Windows® Server 2008 / 2012 / 2016 / 2019
- 30-day demo download from www.inforad.com
- Feature Comparison: <http://www.inforad.com/comparison.html#network>



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Messaging Service Setup

Name:

Max message length:

☐ Log messages to this service

Send messages via:

Country:

Area Code:

☒ Use Area Code

Number will be dial

InfoRad MG1

InfoRad MG2

InfoRad MG3

InfoRad MG4

Password (if required):

Timeout (seconds):

OK

Cancel

Help

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Edit Serial Code

When an input record containing this alarm code arrives:

Alarm code starts ☒ at column ☐ anywhere

Send an alert message that includes:

☒ record text from column to column

☐ additional record text from column to column

☐ additional text:

☐ the date and time

Serial Code Mapping

Alarm Code:

ALARM
CANTERWOOD
CLOSED
LOCKOUT
MIKE
NORMAL
OKCURRENT
OPSGROUP
OVERCURRENT
PCISTATUS
PROTECTIVE
RECLOSED

Add Code

Remove Code

Edit Code

Sends to:

Bryan Phone
Kevin M's Cell
Kevin O. Phone
Loran's Cell
Mike Cell Phone
Russel V. Phone

Recipients/Groups

All Member Notifica
Amy Email
Amy Grice
Amy Grice - zipit
Andy H. - Phone
Andy Herrera
Ben
Bill Burton
Brian McLean
Bryan Phone
CAR 2 - CLARK
CAR 22
Car 32
Christ I.
Cory's Phone
Cory's Smart Phone

OK

Cancel

Add Recipient

Add Group

Remove >>

<< Add

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AlphaCast® Broadcast Messaging

- AlphaCast® GIS or standard GUI dispatch interface
- Severe Weather and Tornado Warnings
- Industrial Incident Notifications
- Flood Zone Notifications
- Forest Fire Alerting
- Emergency Lockdowns



Wireless Sign Boards



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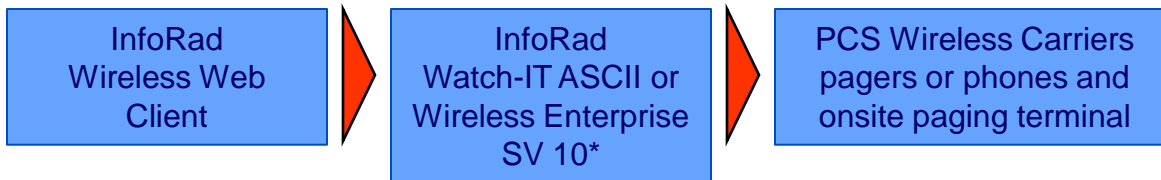
- First Responder Alerting
- Emergency Lockdown Notification
- Severe Weather and Tornado Warnings
- Industrial Incident Notifications
- Forest Fire & Flood Zone Alerts



InfoRad® Wireless Web Client

InfoRad Wireless Web Client adds additional capability and versatility to your messaging environment while maintaining a high level of control, security and reliability over your enterprise messaging network. The InfoRad browser based messaging client is easy to use and provides seamless messaging to all your wireless devices through the InfoRad Wireless Enterprise SV 10 or Watch-IT ASCII SV messaging gateway.

Communication with your wireless devices has never been easier and more reliable!



*Supported messaging protocols: SMS, SNPP, WCTP, SMTP, TAP, direct serial TAP



Wireless Sign Boards



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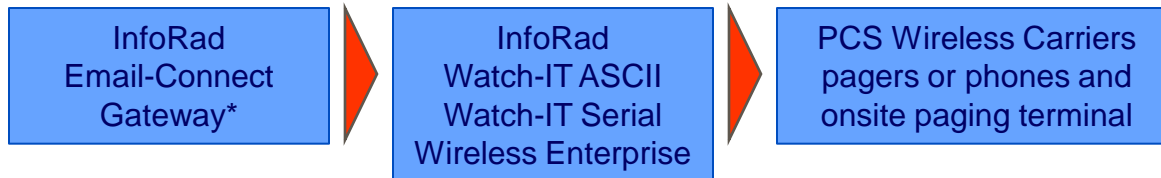
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- First Responder Alerting
- Emergency Lockdown Notification
- Severe Weather and Tornado Warnings
- Industrial Incident Notifications
- Forest Fire & Flood Zone Alerts
- Process your email alerts securely



Email-Connect Wireless Gateway

Email-Connect™ Wireless Gateway software adds additional capability and versatility to your messaging environment while maintaining a high level of control, security and reliability over your enterprise messaging network. From alarm monitoring forwarding to automated control and notification, interfacing your critical email to wireless devices has never been easier and more reliable! Supported message redirecting transfer protocols: SMS, SNPP, WCTP, SMTP, TAP, direct serial TAP



*InfoRad Email-Connect gateway software also accepts message input from all InfoRad single user and enterprise messaging software



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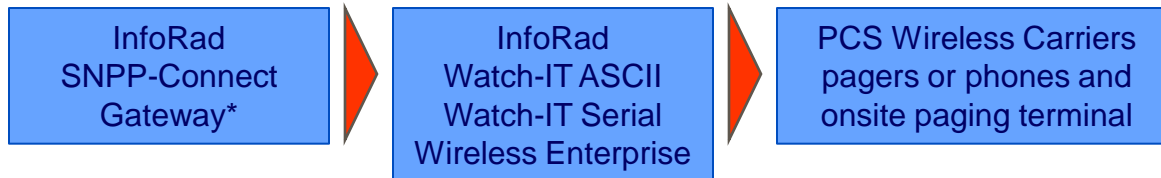
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- First Responder Alerting
- Emergency Lockdown Notification
- Severe Weather and Tornado Warnings
- Industrial Incident Notifications
- Forest Fire & Flood Zone Alerts
- Process your email alerts securely



SNPP-Connect Wireless Gateway

SNPP-Connect™ Wireless Gateway software adds additional capability and versatility to your messaging environment. while maintaining a high level of control, security and reliability over your enterprise messaging network. Many service providers no longer support SNPP. SNPP-Connect™ Gateway provides you with the reliable interface to manage message through put from the SNPP legacy environment. Supported message redirecting transfer protocols: SMS, WCTP, SMTP, TAP, direct serial TAP



*InfoRad Email-Connect gateway software also accepts message input from all InfoRad single user and enterprise messaging software



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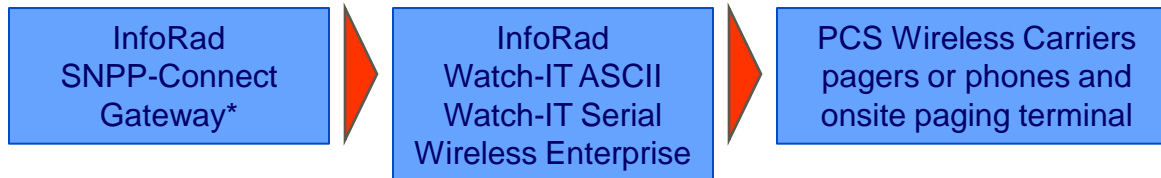
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- First Responder Alerting
- Emergency Lockdown Notification
- Severe Weather and Tornado Warnings
- Industrial Incident Notifications
- Forest Fire & Flood Zone Alerts
- Process your email alerts securely



TAP-Connect Wireless Gateway

TAP-Connect™ Wireless Gateway software adds additional capability and versatility to your messaging environment. while maintaining a high level of control, security and reliability over your enterprise messaging network. Many service providers no longer support TAP. TAP-Connect™ Gateway provides you with the reliable interface to manage message throughput from the TAP legacy environment. Supported message redirecting transfer protocols: SMS,SNPP WCTP, SMTP.



*InfoRad Email-Connect gateway software also accepts message input from all InfoRad single user and enterprise messaging software

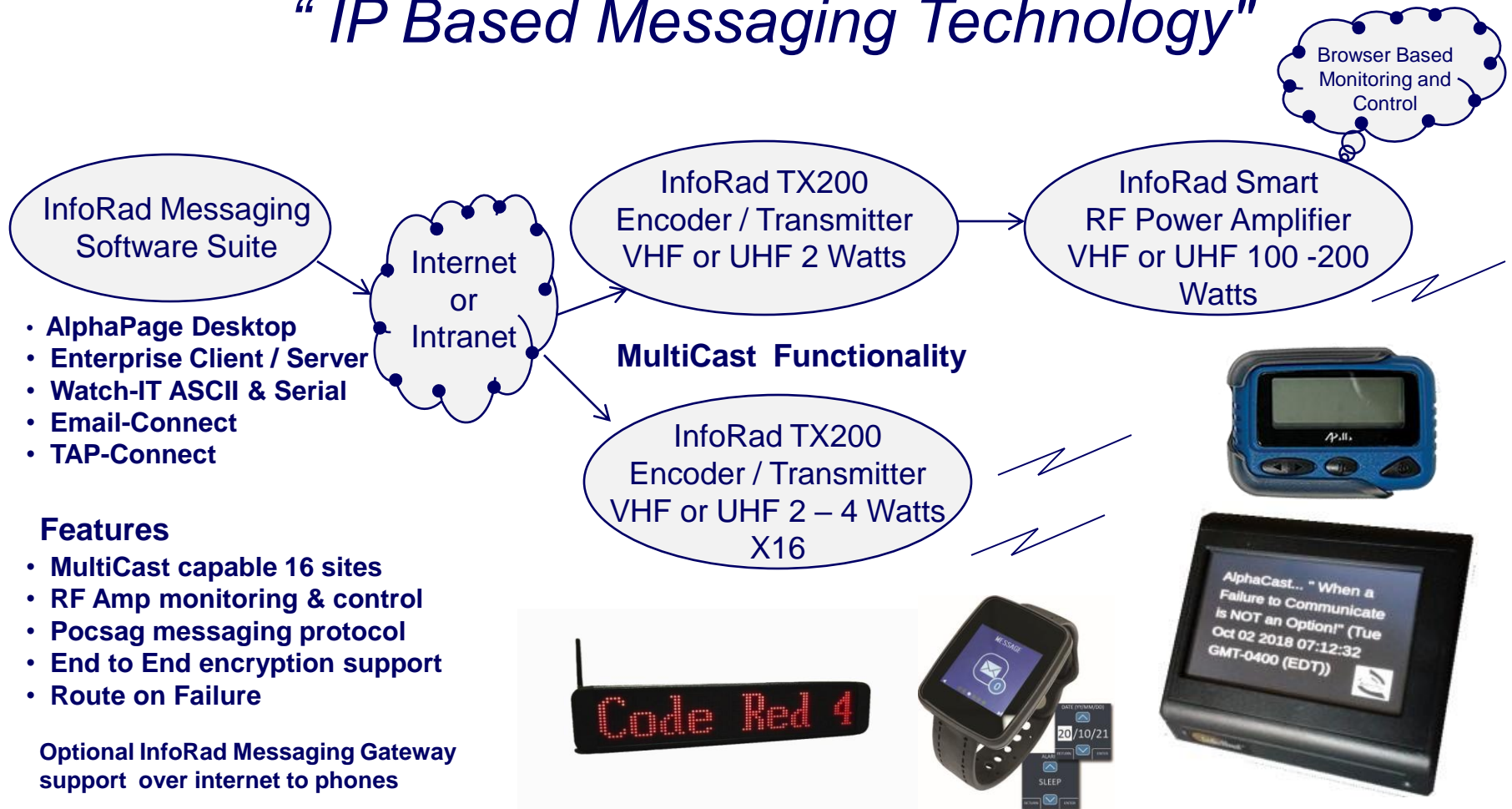


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InfoRad Wireless Campus System “IP Based Messaging Technology”



- AlphaPage Desktop
- Enterprise Client / Server
- Watch-IT ASCII & Serial
- Email-Connect
- TAP-Connect

Features

- MultiCast capable 16 sites
- RF Amp monitoring & control
- Pocsag messaging protocol
- End to End encryption support
- Route on Failure

Optional InfoRad Messaging Gateway support over internet to phones

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Customer Support and Software Maintenance

AlphaCare™ Support Plan

AlphaCare™ extends support services for all InfoRad Wireless Software products out to one full year, and provides software maintenance release protection. AlphaCare™ is renewable. This service is presented as an option to the customer at time of product order placement and is followed up with a reminder before expiration of the 90-day warranty and free support period. Optional 2, 3, and 5 year AlphaCare Plans are also available.



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Software Licensing

InfoRad uses a standard software commercial user license which allows “one copy of software to be installed on one system / PC per serial number”. Network licenses are based on the number of concurrent users, users that have the messaging software open simultaneously. Site licensing is also available.



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Support & Demo Trials

- Web download for purchase or evaluation software
- 30 day fully supported trial versions
- InfoRad Enterprise Messaging Gateway 1000 message 30 day trial
- Call 800-228-8998 for sales and support
- Customer Technical Support: Call 216-531-1369
(Standard support hours M-F 8:30-5:30 EST)
- AlphaCareEXSS™ extended support services:
Contact Sales for programs, costs, and questions



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Customer Testimonials

....Getting information to management of outages, injuries, threatening weather or special media events was a time consuming chore. ...With the **InfoRad Wireless Enterprise** program ...we developed groups for different events, we select the group and send a (preprogrammed) semi detailed text message to one or thirty people with just a few keystrokes. ... This is truly a software program that has paid for itself.

Terry Villani
Distribution Operator
Entergy

We use **InfoRad Wireless Enterprise** at our fire district headquarters on a daily basis for non-urgent & urgent paging needs to support our 24/7 fire & emergency services. The InfoRad Wireless Enterprise works flawlessly day in and day out without a problem whatsoever. In these modern days, there are many applications that seem to crash or have incompatibilities, but not with InfoRad, it just plain works!

Rod Conway, Deputy Fire Marshal
Keizer Fire District
Keizer, Oregon



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InfoRad Corporate Bio

Since 1983, InfoRad, Inc. has been developing and marketing messaging technology, serving a broad range of wireless users. With continued advances in Smartphones, tablets, text pagers and infrastructure technology, InfoRad has maintained a leadership role in the industry. By designing and incorporating new features, providing first class support, and being customer focused, the more than one-half million InfoRad users continue to benefit from our software solutions that are robust, cost effective and state-of-the-art.



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